

CUSTOMER ONLINE HOW TO

Here's the link <https://independencefarmersmarket.locallygrown.net>

If you had an existing account on our original online market, all your information is still here. If you've forgotten your user name, we can get that for you. Then you can request a new password. We have discontinued the use of the Calendly app as well. Please add a note in the comments for your pick-up time.

You should be able to start shopping when ordering opens on Jan 29 for Feb 5 delivery! Please be sure to update your credit card information and the best phone number to contact you if they have changed.

If you have any issues, please contact Justine at ifmmarketplace@gmail.com or 276-768-7472 or Michelle at independencefarmersmarket@gmail.com or 276-768-0597.

We hope you continue to enjoy online shopping!

We know it's been awhile so here is a quick review:



ON-LINE MARKET PRIMER

Have you thought about ordering online and just didn't know how to get started? Follow these easy steps!

1) Go to the Online Market. Here's the link:

<https://independencefarmersmarket.locallygrown.net/market>, or you can click on the "Online Market" tab on the Market homepage (coming soon!).

2) Click the "Sign In" button to get started. If you'd like to look around first, click the "Market" button. To create your account so that you can order, you'll need to enter your name, email address, phone number. The mailing address is optional. Then you'll create a user name – choose something easy to remember (mine is my first name) – and a password. Next time, you'll just need to sign in with your user name and password. Click the "create an account" button and you are ready to shop.

3) Shop. When you've found an item you want to order, just add the amount in the box next to "add to cart" and click on the shopping cart icon. Your cart will appear at the top of the page. When you are finished shopping, click "proceed to checkout".

4) Checkout. That's where you'll see your order and can change it. Then click the "place this order button" in the box that says PAY LATER. You'll actually pay for your order when you pick it up.

5) Pick up your order. Come to the Grayson LandCare/IFM office at 104 Courthouse Street Wednesday any time between 4-6 pm. That's when you'll pay for your order. We accept credit cards, cash, and checks and you can use gift certificates, Senior Farmers Market coupons and SNAP(supplemental

nutrition assistance program)/EBT benefits. We also offer up to a \$30 match to be used to purchase fruits, vegetables, and seeds when you use SNAP/EBT.

Please note that “cottage law products” (baked goods, preserves) require payment in the office.

I hope you’ll give it a try. There’s lots of delicious local food and other great items available from your favorite Farmers Market vendors.